

TRISTAR WORLD

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October 2025



Happy Birthday
GCEO

MESSAGE FROM GROUP CHIEF ADMINISTRATIVE OFFICER

Greetings everyone. It feels great to contribute to our Tristar World Newsletter once more. The third issue of the year 2025 and, today, I wish to share some thoughts not only about this newsletter but why Tristar's newsletter is successful.

As you are aware, a newsletter is a communication tool normally used by organizations or businesses to share news, information, or updates with the stakeholders. A newsletter can have various purposes – sharing information to audience, boosting engagement, creating a sense of community, building relationships, and not to forget, increasing brand awareness. It normally has a clear objective and keeping it regular creates that sustainable feeling among stakeholders who eagerly wait for its release.

To give you an essence of the history of the Tristar World Newsletter within Tristar, the first issue was launched in the year 2011 and contained information pertaining to our business and other activities. Tristar at that time, was present in around ten countries and you can estimate the number of employees. But the objective was to sustain this initiative and have four issues every year, one in each quarter.

To give you a glimpse – one of our issues in 2012 had information about the first-ever Leadership Summit attended by over 30 Senior Managers and our Group CEO communicating to them that the yearend revenue target of USD 300 Million will be achieved. Today, 13 years later, Tristar has grown to be present in 30-plus countries and boasting of a revenue line of around USD1.5 Billion.

Newsletters help you catch up on information or catch up on the history of an organization. I would like to mention here and congratulate our Corporate Communications Department for having sustained and kept this aspect continuous for the last 13 years. Special mention to our Head of Corporate Communications, Arthur Los Banos, who works hard every quarter not just conceiving ideas but collecting information from as many countries as possible, preparing articles, editing them, visualizing them, and eventually bringing them to life.

There is an everlasting passion to ensure that the Tristar World Newsletter has information, which is live, latest and reaches all stakeholders without fail every quarter –



not just our employees but also our customers, external partners, etc., and this has helped us build the brand of Tristar immensely. Arthur has a team, an invisible team within Tristar Corporate Office and Global Network which also carries this passion to ensure that the newsletter provides information, has credibility, and is published in simple language along with relevant photographs for the readers to enjoy.

The purpose is to build our brand and image to show the world that Tristar is truly an integrated global energy logistics company, having its presence in five continents and 30-plus countries. Today, while we continue issuing our newsletters, we have embraced other communication channels like LinkedIn, Instagram and Facebook to go with the tide. Thanks again to Arthur and his team of third-party professionals, in addition to Nikita Taimni our Social Impact Specialist who joined us recently, we can receive not just latest news but also activities which are conducted in all the countries where we are present.

Starting with this issue, we will be bringing you to you an additional feature in our newsletter – “a CSR supplement” for stakeholders to visualize our contribution to the community and our vision about not just being an organization for profit but also for purpose.

I would also like to acknowledge the contributors to this issue, some regular, some new: Tim Coffin, Mike Achar, Biswajith Saha, Mukesh Sharma, Ravisha Wijesundara, Sanjit Roy, Mohsin Ali, Khushnood Rafiq, Adela Elago, Nikita Taimni, Eustace Fernandes, Karthik Kurungot, Aldrin Edward, and J.R.Raju.

I would like to leave you with this phrase from Robert Frost's poem – “Miles to go before I sleep”. While we have done well with our newsletter over the last decade, we have lots to achieve as we move ahead, and our organization continues to grow.

Aim High Tristar.

Balaji Nagabhushan

TRISTAR'S FUEL HYDRANT AT ENTEBBE INTERNATIONAL AIRPORT NOW FULLY OPERATIONAL



The Tristar team in Uganda has successfully started the fuel hydrant at the passenger terminal at the Entebbe International Airport. This signals Tristar's full coverage of the entire airport as an open access fuel farm operator for all oil marketing companies (OMCs) with the new fuel storage facility and fuel hydrant pipeline system.

The fuel farm and fuel hydrant at the cargo terminal commenced operations in early 2025 after the signing of the Agreement between Tristar Group and the Uganda Civil Aviation Authority (UCAA) covering a 25-year Built-Operate-Transfer (BOT) term. The Tristar facility was designed as per the JIG, EI and IATA standards and has a storage capacity of 12 million liters while an additional 4 million liters tank is under construction, which will bring the total storage capacity to 16 million liters. It is equipped with state-of-the-art facilities - 24X7 operational SCADA operated control systems and Leak Detection System for fuel hydrant.

Tristar GM for Fuel Anil Parri mentioned: "We are happy that the project is now fully completed and operational for all OMCs at the airport. With the commissioning of more fuel hydrant operational stands at the airport, a faster and safer aircraft turnaround is ensured. This will also reduce fuel bowsers congestion on the tarmac for safer operations. I have great confidence in our Team members on ground, who are fully trained and groomed to ensure customer delight with smooth operations, and to deliver quality fuel, safely and timely to all stakeholder airlines."



Tristar Group CEO Eugene Mayne added: "A red-letter day for Tristar which will further consolidate our position as a partner for choice for our targeted customers in the Aviation Industry in Africa. Our aim is to continue to leverage our presence in Africa by building supporting fuel infrastructure that stimulates economic activity, with best-in-class services that enables speedy, safe, and easy movement of goods and services across the continent."

On October 3, Tristar has refuelled flydubai, Flight No. FZ 620, on time by the Operations Team following SOP and the best industry practices meticulously. Tristar is already catering to the refuelling needs of Ethiopian Airlines, Uganda Airlines, Kenya Airways, Rwand Air and Premier Airlines.

7th TRISTAR SAFETY AT SEA EDITION LINES UP GLOBAL MARITIME LEADERS



Three global maritime leaders are taking part in the seventh edition of the annual Tristar Safety at Sea conference which will be held on November 10 in Dubai.

Led by Grahaeme Henderson of Together in Safety who will deliver the Keynote Address, the conference will continue to have direct dialogue between senior executives, seafarers and those ashore who help facilitate their physical and mental well-being. The overall objective of the event is to prevent fatalities and serious injuries, environmental impact, and high-cost asset damage.

Henderson has a 40-year international career in Shell and is the Founder and Chair of Together in Safety, which is an industry consortium to improve the global safety performance in shipping, involving all major shipping industry groups, shipping companies, insurance, flag and classification societies. In 2020, he was awarded the OBE by Her Majesty The Queen for Services to International Shipping and in 2022, he was appointed a Fellow of the Royal Academy of Engineers FREng.

'As one of the most important events in the global shipping calendar, the Tristar Safety at Sea Conference is unique in bringing together senior leaders and seafarers, who will together develop real solutions to improve the safety performance in world shipping, whilst at the same time delivering increased business efficiency and commercial effectiveness,' explained Henderson.

Graham Westgarth of V Group will open the session on Incident Prevention. He is a Director of V Group, where he also served as Chairman and CEO. The company supplies ship management and related marine services to the global shipping industry. He joined the V. Group Board in September 2018. Prior to this he held executive positions with GasLog, Teekay and Maersk UK. In addition to this he served as Chairman of INTERTANKO and President of the UK Chamber of Shipping. Westgarth has more than 50 years' maritime experience covering almost every shipping sector and is a Master Mariner.

The Leadership session will be facilitated by Waddah Ghanem Al Hashmi from Emirates National Oil Company (ENOC). He currently serves as Senior Director for Logistics and Marine Assurance at ENOC, Vice Chair of the Oil Companies International Marine Forum (OCIMF), and Board Member of the Emirates Shipping Association (ESA-UAE). ENOC is a leading integrated global oil and gas company, operating across the entire energy sector value chain.

The various sessions with panel discussions will be livestreamed to seafaring countries such as the Philippines and India and can be accessed by crew members on board vessels.

UPDATE FROM MARITIME LOGISTICS CEO TIM COFFIN

We are proud to have recently taken delivery of the Tristar Eco-Voyager, a battery-hybrid coastal tanker which has gone into service with one of our longest-contracted customers. Tristar Eco Voyager is the first vessel of its kind in the Middle East and a pioneering achievement globally. We wish her many years of safe and successful operation.

We have also recently taken delivery of a 50,000 deadweight-ton product tanker, similar to our six Silver ships. Tristar

Jisha went on-charter to a global trading house immediately after delivery.

We are in final preparation for our annual Tristar Safety at Sea Conference, now in its 7th year. We are honored to have industry leaders as speakers and moderators of the various panels on the day. As usual, we will be on livestreams with seafarer gatherings around the world, and vessels themselves where operationally permissible.

GCEO CHAMPIONS SAFETY AND INCLUSIVITY DURING SRI LANKA VISIT



During his visit on September 18 and 19, Group CEO Eugene Mayne reaffirmed the organization's unwavering commitment to safety, describing it as the foundation of Tristar's global success. He emphasized that Tristar's presence in over 30 countries is a direct outcome of its disciplined adherence to rigorous safety standards.

Mr. Mayne shared Tristar's strategic vision for Sri Lanka as a promising emerging market and encouraged the local team to embed safety into every aspect of their operations. He urged each employee to become a safety leader within their sphere of influence, reinforcing that safety is not just a protocol but a personal responsibility.

TRISTAR CAR'S EXTRAORDINARY ROAD TRANSPORT JOURNEY



In the heart of Central African Republic (CAR), where roads fade into rivers and rain carves trenches through red earth, Tristar trucks have become more than machines — they're lifelines.

Since July 2025, Tristar's operations have surged forward, transforming possibility into motion. The mission: to move vital fuel from the depots of Bangui to distant fuel sites passing through jungles, mud, and even uncertainty.

The team has delivered for more than three months a staggering 4 million plus litres of Diesel and 1 million plus litres of Jet A-1 Fuel, with each litre a triumph of willpower over terrain. The journey to remote sites is no ordinary stretch of highway. It's a test of endurance, mud-slicked tracks that swallow tyres, rivers that rise higher than bridges, and conflict zones. Every kilometre conquered tells a story: of drivers who refuse to turn back, workshop crews who keep the wheels alive, and a management team that never lets the flame of support flicker.

Tristar CAR's convoys don't just transport fuel, they carry the pulse of operations to the farthest frontiers, proving that resilience, not just horsepower, drives success. Where the roads end, Tristar keeps moving.

Mr. Mayne also reflected on Tristar's evolution into a global enterprise, powered by the strength of its diverse and inclusive multinational workforce. "Long-term resilience isn't built solely on systems and strategies," he remarked. "It's driven by the diverse perspectives, unique experiences, and collective talent of our people."

He concluded with a message that deeply resonated with the audience: "At Tristar, we're not just expanding a business—we're creating a legacy built on trust, integrity, and shared progress."

JIG REFRESHER TRAINING IN SOMALIA



As part of Tristar's annual program to ensure compliance and continuous improvement across all aviation locations, a JIG refresher training and site audit were conducted

in Mogadishu, Somalia on September 12 and 13.

Led by Julius Irimu, Senior JIG Inspector, the session focused on updating staff on new industrial practices in aviation fuel handling and storage while reinforcing existing procedures. It also served as an important platform to assess staff knowledge, identify training needs, and encourage active participation in the company's Safety Management System.

The training saw strong engagement, with 20 staff attending in person and 25 joining via Teams, including seven client representatives. A total of seven sites were audited, reinforcing Tristar's ongoing commitment to safety, quality, and operational excellence across its aviation network.

CONTINUOUS LEARNING INITIATIVES IN CAR



Last September 15 to 26, four members of Tristar Central African Republic's (CAR) maintenance team participated in a specialized training conducted by SINO Truck Company in

Douala, Cameroon. The training focused on critical maintenance procedures for the new fleet of SINO trucks, enhancing the team's technical proficiency to ensure optimal performance under challenging field conditions.

To further reinforce safety culture, Tristar CAR continues to organize weekly, monthly, and quarterly driver safety meetings and training sessions. These programs focus on defensive driving techniques, fatigue management, and safe navigation across rugged terrains.

NEW FLEET INDUCTION AT WAREHOUSE 2



The Warehouse 2 Team in Jebel Ali deployed a fleet of new Scania tractor heads and Hino pickups and rigid trucks last October 12. According to Warehouse 2 Manager Eustace Fernandes, with the upgraded fleet, his team will be better equipped to serve key accounts Enoc, Eppco, BP and Lukoil to ensure consistent and dependable service. He said that the additional units will strengthen their transportation operations, enhance reliability, and reduce maintenance challenges.

"On behalf of Warehouse 2, we sincerely thank Mr. Eugene Mayne, our Founder and CEO, for his vision and support in making this possible. Together, we drive the future," Fernandez added. "A big thank you to everyone involved for making it a simple yet memorable event. Let's continue this same energy and teamwork as the fleet begins its operational journey under Warehouse 2."

TRUCK SAFETY COMPLIANCE



Tristar Pakistan's Operations and HSE Team attended a technical training session on Truck Safety Compliance between from September 16 to 18, which was organized by Parco Gunvor Limited. The training was conducted by VELOSI Pakistan at AUTOCOM Workshop Karachi and was widely attended by other major transporters and OMCs in the region. The masterclass was an interactive session that combined both theoretical knowledge and practical demonstrations. Participants had an in-depth overview of the road safety, revised PATROM standards, and compliances of Road Transportation.

TOTALENERGIES HSE LEADERSHIP TEAM AT RTW FACILITY



Representatives from TotalEnergies conducted a walkthrough at the Road Transport & Warehousing (RTW) facility in Jebel Ali. The visit was led by Mr. Omesh, Vice President – HSE, and Mr. Mahesh, Manager – HSE. During the engagement coordinated by Tristar's HSEQ Team, the TotalEnergies Team toured the warehouse and operations areas, observing key safety practices, storage systems, vehicle movement controls, and overall site compliance with HSE standards.

The visit served as an excellent platform to exchange insights on safety leadership, operational excellence, and continuous improvement. Both teams discussed opportunities to strengthen collaboration and reinforce shared goals of maintaining the highest standards of Health, Safety, Security, Environment, and Quality (HSSEQ).

Tristar's HSEQ Team appreciated TotalEnergies for their continued trust and partnership and remains committed to upholding a culture of transparency, engagement, and safety excellence.



CHEMICAL SPILL MOCK DRILL

Last September 24, Tristar Pakistan's HSE Team arranged a Chemical Spill Mock Drill near its Karachi Base. The objective of the drill was to prepare the drivers to manage spills, use protective gears and follow protocols. Officials from customer Engro Polymer & Chemicals Limited attended and were overwhelmed with the way the drill was executed such as the responsiveness of the drivers.

TRISTAR SUPPORTS WORLD MARITIME DAY PARALLEL EVENT 2025



The World Maritime Day Parallel Event 2025 was held on September 30 and October 1 in Dubai, organized by the Ministry of Energy and Infrastructure under the theme: “Our Ocean – Our Obligation – Our Opportunity.”

The two-day event brought together ministers, officials and experts from around the world to address strategic challenges facing the global maritime transport industry and identify pathways for its advancement in accordance with sustainable practices.

Tristar’s Maritime Logistics division participated in the exhibition, while CEO Tim Coffin spoke in one of the panel discussions.

The event served as a platform to discuss solutions for sustainable shipping, ocean conservation and digital transformation in the maritime sector, while providing an opportunity to explore ways to protect oceans and maximize economic returns through innovation and collaboration.

MARITIME TEAM VISITS SILVER JOAN CREW MEMBERS



Shore staff from Tristar’s Maritime Logistics division regularly take the opportunity to visit the company’s vessels to foster better interaction between sea and shore staff, and to verify that onboard conditions meet the Tristar standard.

A team from the Dubai headquarters of the company visited one of Tristar’s product carriers, Silver Joan, at the Mina Zayed Port in Abu Dhabi on July 15. According to Sanjay Sachdev, Technical Director - Maritime Logistics, he found the vessel in good operational condition and the crew members demonstrating good awareness and commitment to safe practices. He made this conclusion based on the three critical areas on Safety Management, Vessel Operations, and Seafarer Welfare.

“We reviewed existing safety practices and procedures and emphasized on compliance with safety protocols, emergency preparedness, and fostering a proactive safety culture among the crew members,” Sachdev explained. On Vessel Operations, he said that crew members demonstrated a sound understanding of their responsibilities and operational protocols such as watchkeeping, maintenance routines, and cargo handling procedures.

Sachdev also assessed the general welfare of the crew members, including living conditions, access to communication, mental well-being, recreational facilities, and encouraged the crew members to identify any area requiring attention. “Overall, the vessel was noted to be in good operational condition with a positive safety and welfare culture. It’s a happy ship,” he added.

3rd QSM ON EMPOWERING DRIVERS TO SPEAK UP FOR SAFETY



The 3rd Quarterly Safety Meeting (QSM) for 2025 engaged drivers and ground staff to 'SPEAK UP,' emphasizing the need to use the Stop Work Authority card and speak out against unsafe practices. The meeting was held on September 14 at the Delhi Private School in Jebel Ali, Dubai.

Abhishek Kumar, Operations Manager of Road Transport & Warehousing (RTW), hosted the gathering and reiterated that *"safety is an emotion to show care, because you all are important to us."* His words inspired participants to reflect on the deeper meaning of safety beyond compliance.

Shivananda Baikady, General Manager of RTW, highlighted the role of open communication in building a stronger safety culture, while Srinivasalu Sridhar, Group Manager of HSEQ, shared Learning from Incidents (LFI) to remind participants that many accidents can be prevented if individuals take the courage to intervene and speak up on time.

The technical sessions featured a variety of insightful presentations: Damian Jenkins, Operations Superintendent at CEMEX, discussed Driver Behaviour-Based Safety and Best Practices; Christo —, Training Manager at Al-Futtaim Automotive, emphasized the importance of pre-, mid-, and post-trip inspections; and Omar Muslim Osman, Dubai Police, shared new traffic rules and regulations. An interactive Q&A session was held after each presentation.

High safety performing drivers and ground staff were awarded under the Drivers Professional League (DPL) and HSSEQ Award Program (HAP).

In his closing remarks, Baikady emphasized that *'safety is ultimately about care — caring for oneself, colleagues, and families'*. He urged everyone to embrace the spirit of the theme — "SPEAK UP" — and to actively use their Stop Work Authority card whenever they encounter unsafe situations, as silence can cost lives.

ER ROLES AND RESPONSIBILITY REFRESHER TRAINING AT TRISTAR HO

An Emergency Response (ER) Roles & Responsibility Refresher Training was conducted on August 15 at new Tristar Head Office to strengthen preparedness and reinforce the critical role of ERP members in ensuring an effective response during emergencies.

The training was delivered by Zaheer Ul Haj Abassi, HSE Manager – RTW, and attended by all members of the Emergency Response Plan (ERP) team. The refresher session focused on revisiting

EXPANDING SCHOOL ROAD SAFETY CAMPAIGN TO DUBAI NATIONAL SCHOOL



On September 30, Tristar continued its school road safety initiative by reaching out to Dubai National School in Al Barsha, where over 430 students actively participated. This outreach reflects Tristar's ongoing mission to shape responsible future road users by educating school children on road rules and safe pedestrian behaviour.

The activity featured interactive presentations and a miniature road system with traffic signals and road signs where students were given the opportunity to practice road safety concepts in a fun and engaging way by riding pedal cars. The hands-on session reinforced key lessons such as the importance of wearing seat belts, using pedestrian crossings, and avoiding distractions on the road.

The campaign was conducted in collaboration with the Roads and Transport Authority (RTA), continuing the successful partnership that began in 2023. With the addition of Dubai National School, Tristar's school road safety campaign has now reached over 9,400 students across Dubai, Sharjah, and Abu Dhabi.

The initiative aligns with Tristar's Road Safety Excellence Hub, which serves as a platform to promote education, behavioural change, and knowledge sharing to create safer roads for all. Through this synergy, Tristar continues to extend the impact of the Hub beyond its walls—reaching schools, communities, and future generations to build a lasting culture of road safety awareness.



key responsibilities, communication protocols, and coordination requirements to ensure a structured and timely response to potential incidents.

An evacuation drill was carried out to practice building evacuation procedures and assess any challenges faced while moving from the facility to the designated assembly point. This practical exercise provided valuable insights into potential gaps and helped the team identify areas for improvement in emergency preparedness.

MR. EUGENE MAYNE IN TWO SUSTAINABILITY GATHERINGS



“Net Zero is not just a climate target, it is the new economic model. It’s about redesigning our industries, energy systems, and consumption patterns to align with the limits of the planet. Achieving net zero means nothing less than orchestrating a global transformation in how we power our economies, move people and goods, build cities, and promote growth,” said Eugene Mayne, founder and CEO of Tristar Group, during the Journey to Net Zero – UAE 2025 conference.

Mr. Mayne delivered the Opening Keynote Address at the event held on September 17 which was organized by Khaleej Times. The climate action gathering was attended by senior public and private officials across various walks of life. The conference provided insights into various aspects of regulatory framework, green financing and ESG compliance.

He also participated in a special Fireside Chat at the 13th Global Sustainability and CSR Forum, organized by the Arabia CSR Network which was held on October 8 and 9 under the theme “Sustainable Growth: Orchestrating a Global Change.”

Habiba Al Mar’ashi, founder and CEO of Arabia CSR Network, underscored that the forum represented a “harmonious movement for change,” translating dialogue into actionable blueprints for a resilient, inclusive future.

Mr. Mayne shared his insights on leadership and sustainable and responsible business transformation. He also explained why one of Tristar’s missions is to place being a Business for Purpose on equal priority as being a Business for Profit.

ECOVADIS SUPPLY CHAIN ASSESSMENT



Tristar has also successfully completed its first EcoVadis Sustainability assessment, marking an important milestone in benchmarking our performance against international ESG standards. This assessment is a comprehensive evaluation of our ESG performance covering four key areas including Environment, Labor and Human Rights, Ethics and Sustainable Procurement. On this initial attempt, the company was awarded a Bronze Medal (68th percentile), placing us among the top 35% of all companies that were assessed, reflecting a solid foundation of policies, practices, and reporting across the four key areas. This recognition demonstrates Tristar’s commitment to continuous improvement in sustainability and provides a strong baseline from which to further enhance our performance in future assessments.

CARBON DISCLOSURE REPORTING SCORE 2025

Tristar has successfully submitted its CDP Disclosure for 2025, reinforcing its commitment to transparency and accountability in environmental, social, and governance practices. This annual submission highlights the company’s ongoing efforts to monitor, measure, and manage its impact on climate change. In 2024, Tristar achieved a CDP Supplier Engagement Assessment score of A-, a significant and major improvement from its previous score of C, underscoring the company’s strong progress in advancing climate resilience and sustainable operations and engaging its value chain on climate action. By maintaining consistent engagement with CDP, Tristar continues to demonstrate leadership in aligning with global sustainability standards and stakeholder expectations.

ROSPA AWARDS



The 2025 RoSPA International Awards shines the spotlight on organizations that demonstrate a continuous commitment to protecting lives and advancing occupational health and safety — across sectors and regions.

Tristar collected four awards last September 25 in Dubai:

- Winner of the Fleet Safety Trophy - Middle East received by Group Founder and CEO Eugene Mayne;
- Gold Medal (8 consecutive Golds) Award received by the HSEQ Team led by Group Manager Srinivasalu Sridhar with Zaheer-UI-Haq Abbasi, Sharath Kumar and Syed Mohsin, as well as with Emiratization Initiative Leader Nawal Al Balooshi;

- Fleet Safety Gold Medal (5 consecutive Golds) Award received by Road Transport & Warehousing Operations Manager Abhishek Kumar, Workshop Manager Karthik Srinivas, Corporate Communications Head Arthur Los Banos, and Nawal Al Balooshi; and

- Winner in the Inspiration Awards: Pride Award received by Business Applications Manager KM Prasad.

On September 24, Mr. Mayne participated in a panel discussion at the Safety Summit 2025 in partnership with NEBOSH. The topic was on how investing in safe driving standards reduces occupational road risk. The discussions highlighted the role of leadership, technology, and behavioral change in protecting fleet drivers.

TRISTAR WINS SILVER AT EMIRATES ENERGY AWARD 2025



Tristar Group received the Silver Winner award in the "Solar Energy Project – Small Scale (<500 kW)" category at the Emirates Energy Award (EEA) 2025, held on October 1 during the World Green Economy Organization (WGE) Summit.

The recognition highlights Tristar's 503-kWp solar project at its Dangerous Goods Warehouse in JAFZA, which generates about 750 MWh of renewable electricity annually, meeting 90% of the facility's power needs and cutting 320 tons of CO₂e carbon emissions each year.

The Emirates Energy Award, organized by the Dubai Supreme Council of Energy under the patronage of His Highness Sheikh Mohammed bin Rashid Al Maktoum, honours excellence in energy efficiency, renewable energy, and sustainability. Public and private institutions were awarded for their rationalized use of energy and resources.

MY SAFETY INITIATIVE RECOGNIZED BY ROSPA BY PRASAD KM



I am truly honored to receive the RoSPA Pride Award for a road safety initiative that has positively impacted the daily lives of many in our community.

The journey began when I noticed a potential safety risk on Al Asayel Road, Jebel Ali, Dubai. The road was heavily used by workers who often had to cross without a proper pedestrian crossing. Understanding the seriousness of the risk, I raised a request to the Dubai Roads and Transport Authority (RTA) for the installation of a pedestrian crossing signal. The RTA responded by conducting a detailed site inspection, after which they confirmed that the area was indeed accident-prone.

Today, this improvement has enhanced road safety in the area. Hundreds of workers now use the crossing safely every day, ensuring peace of mind for both pedestrians and drivers. This initiative not only prevented potential accidents but also highlighted how individual action, when combined with institutional support, can bring about meaningful change.

I would also like to express my gratitude to Tristar for providing a platform that encourages safety awareness and supports such initiatives. This recognition reinforces the importance of staying vigilant, reporting hazards, and working collectively to create a safer environment for everyone.

TRISTAR SRI LANKA UNVEILS CLEAN SRI LANKA WASHROOM FACILITIES AT SHELL STATIONS



Tristar through Shell Licensee – RM Parks (Private) Limited, Sri Lanka, launched at the Shell Tasma facility the Clean Sri Lanka Programme last September 18 in line with Clean Sri Lanka's vision: "Beautiful Island, Smiling People".

The inauguration of the Shell Tasma facility in Biyagama marks the beginning of a nationwide rollout aimed at enhancing sanitation

standards at fuel stations across Sri Lanka. The upgraded washrooms have been designed to provide modern, hygienic, and accessible facilities for all customers, with dedicated spaces for women and specially-abled individuals.

Tristar Group CEO Eugene Mayne graced the occasion with Director of Planning at the Ministry of Energy Aruna Athucorala, Shell Tasma owner Nimal Subasinghe, RM Parks (Pvt) Ltd Managing Director Susantha Silva and General Manager Giriprasad Nair.

In addition to Shell Tasma, these four Shell-branded stations also launched the Clean Sri Lanka-compliant washroom facilities: • Kandanarchchi, 61/A/8, Kandy Road, Weweldeniya; RR Siriwanasa, 313 1B, Colombo Road, Bokundara, Piliyandala; SS Super Service, 19, Wethara, Polgasowita; and CNK, 7/16, Piliyandala Road, Pinhena, Kottawa.

Together, these five sites represent the first phase of a nationwide initiative to transform Shell retail fuel stations into model service hubs across the country.

TEAM CAR VISITS TWO ORPHANAGES

Amid the daily rhythm of operations, Tristar Central African Republic (CAR) continues to uphold its commitment to compassion and community service. A team visited two orphanages in Bangui — Enfants de Cœur and Enfants de Grâce — which provide shelter and care for children affected by the civil unrest in the country. Each orphanage accommodates between 150 and 200 children, offering them a safe environment, access to education, and basic healthcare — support made possible through partnerships with intergovernmental agencies and local NGOs.

The team brought mattresses, washing powder, detergents, powdered milk, and sugar which are simple yet essential items that bring comfort to daily life. The visit on August 5 was filled with warmth, laughter, and heartfelt interaction, reflecting the spirit of solidarity that defines Tristar's values.



TEAM DRC CELEBRATES GCEO BIRTHDAY WITH CHILDREN

Tristar Democratic Republic of Congo (DRC) celebrated in advanced the birthday of Mr. Eugene Mayne on August 22 with the children at Dinah Foundation Orphanage in Goma. The team shared snacks, food items, school supplies, and uniforms as a compassionate way of giving back to the community. The day was filled with smile, joy and hope which culminated in a friendly handball match.



TRISTAR OMAN STAFF COMMENDED BY SHELL

Last August 18, Rony Varughese, JMP Manager, and Mubarak Saleh Mubarak Al Ghailani, Heavy Duty Driver, were selected by Shell Oman to receive a special token of appreciation in recognition of their outstanding service. The award was formally presented by Iyad Al Bulushi, Shell Road Transport Compliance Executive, honoring their unwavering commitment to operational excellence and safety standards. The recognition not only reflects their individual achievements but also highlights the values Tristar strives to uphold across the organization.



TRISTAR IS PATRON FOR GENDER EQUALITY INITIATIVE IN THE UAE

Tristar Group has taken the role as the 2025-2026 Target Gender Equality Patron for the UN Global Compact Network (GCN) in the UAE. As a member of the GCN and a signatory of SDG 5 with the UAE Gender Balance Council, Tristar continues to demonstrate that diversity, equity, and inclusion are essential drivers of business resilience.



Through its role as TGE Gender Patron, Tristar will collaborate with its cohort of 22 organizations in the UAE to accelerate gender-balanced leadership, strengthen workplace inclusivity and support women's empowerment across industries.

The GCN hosted their first in-person session for the TGE 2025 Cohort at the Mandarin Oriental Hotel in Dubai on October 8th which brought together signatory companies to explore global and regional gender equality trends, key frameworks, and their Women's Empowerment Principles (WEPs) Gap Analysis results.

Group Chief Administrative Officer Balaji Nagabhushan and Social Impact Specialist Nikita Taimni delivered a presentation showcasing Tristar's women employees who are challenging gender norms by breaking barriers to reshape a traditionally male-dominated industry across our global operations.

Women at Tristar are breaking gender stereotypes across fuel operations, logistics, security, supply chain, and administration. From managers in South Sudan to truck drivers in Kenya and journey management officers in Oman, their stories reflect resilience, talent, and determination. These women are redefining what's possible, strengthening the communities we serve, and inspiring other women to pursue traditionally unexpected career paths and challenge glass ceilings.

CELEBRATING EMIRATI WOMEN'S DAY AT GULF NEWS' EMIRATIA 2025

In honor of Emirati Women's Day, Tristar was proud to present "Emiratia 2025" in association with Gulf News. Nikita Taimni, Social Impact Specialist delivered a well-received keynote speech at the event hosted on August 30 at the Taj Exotica Hotel, Palm Dubai.

Her speech felicitated the UAE government, Emirati women and members of the community for helping create an environment of allyship that enables women to thrive across industries, for this commitment to gender balance has created opportunities for women of every nationality and heritage who are fortunate to call the UAE home.

Tristar is a proud signatory to the UN Women's Empowerment Principles (WEPs), Gender Equality Patron for the UN UAE Global Compact Network and is an active member of the UAE Gender Balance Council's SDG 5 Pledge. Today, the company has 20 Emirati women who are part of the workforce.

Many Tristar colleagues attended the event. They were David Periera, Arthur Los Banos, Tariq Mohammad, Shamsa Salem, Jisha Nair, Divya Bharathy, Sanjit Roy, Humul Maiga, Evangline Kiruba, Ijaz Ali and Nandini Prabakaran.



ALL WOMEN HR TEAM IN RAK

Assistant HR Manager for Recruitment and Training Charmaine D'Cunha, along with Shamsa Salem Abdelkarim, Fatema Alshehhi, Sara Sulaiman, and Mariam Alshehhi, represented Tristar at the RAK Jobs & Internship Festival.

FINANCIAL LITERACY AND BANKING FRAUD TRAININGS



In collaboration with the Indian Business & Professional Council (IBPC), Dubai, a Financial Literacy Workshop was conducted at the Staff Accommodation in the Jebel Ali Industrial Area on October 12. The goal of the session was to help attendees build the essential knowledge and financial confidence needed for a secure future. Held from 10 am to 12 pm, the workshop saw a great turnout from employees eager to learn practical money management skills.

A Fraud Awareness Training Session was initiated by payroll solution provider Edenred C3 last September 28 at the Staff Accommodation. It focused on empowering employees to safeguard their finances from increasingly sophisticated scams. The training also highlighted crucial, actionable steps to protect the employees' hard-earned money, particularly in the digital age.



Photo News: A Flu Vaccination drive benefited employees at various office and warehouse facilities and at the Staff Accommodation. A Health Checkup by Aster Clinic was also held at the Staff Accommodation. The Daily Stretch Break is celebrating its 10th year. It is being conducted at the Head Office at 4pm.

An in-person **Toastmasters Session** was facilitated by the new set of officers at the Head Office. Congratulations to Tariq Mohammad for being overall winner of a Mountain Bike Race, and to Balaji Nagabhushan, Anil Parri, Shivananda Baikady and Jayesh Menon for completing the Agility Leadership Transformation Program.



Tristar Cares

IMPACTING CHANGE ACROSS COMMUNITIES

OCTOBER 2025

7 World Ocean Day:

Sri Lanka team cleaned 165 kgs of plastic at Dehiwala Beach

3 Celebrating International Yoga Day:

Tristar's global teams moved mindfully across land and sea with a livestreamed yoga class

10 7th Annual Day of the Seafarer event at Fujairah Port:

Caring for our Maritime teams



5

WORLD OCEAN DAY: UAE'S PURGING PESTERING PLASTIC COMPETITION



9

GUAM'S MOORHEN CONSERVATION AT TRISTAR TERMINALS



8

TANZANIA TEAM'S 4TH WORLD BLOOD DONORS DAY BLOOD DRIVE RECOGNIZED BY MINISTRY OF HEALTH



1

CELEBRATING WORLD ENVIRONMENT DAY AROUND THE GLOBE

World Environment Day 2025

The United Nations' theme for World Environment Day 2025 is to **"Beat Plastic Pollution,"** which calls attention to the ongoing plastic pollution crisis and its impact on climate change, biodiversity loss and waste.

Towards this goal, over 130 Tristar Group employees lived Tristar's mission to be a **"business with purpose"** by making a difference in their communities through plastic clean-ups and tree-planting volunteer activations as diverse as planting trees near the **International Entebbe Airport, Uganda;** building resilience against desertification at our office sites in **Bangui, CAR;** and even helping the forestry department clean **Karura Forest near Nairobi, Kenya.**

While World Environment Day gave us a reason to volunteer on June 5th, caring for the environment is an ongoing practice amongst our employees. Kudos to our team in **Kismayu, Somalia,** for example, for encouraging employees to plant at least one tree sapling every month. We're proud of **Mr. Shaiju Rajan** and **Mr. Harrison's** dedication towards planting and nurturing fruit and shade-giving trees in **APCL Juba, South Sudan** over the past ten years.

Our Corporate Social Responsibility team, led by **Dr. K.D. Kandpal** further commemorated the day by launching the 2024 Greenhouse Gas Report at a World Environment Day event hosted near our Dubai headquarters. We invited 45 senior leaders to an educational workshop on the Circular Economy Fresk, which generated cross-functional dialogue about ways to improve sustainable in our professional and personal capacities.

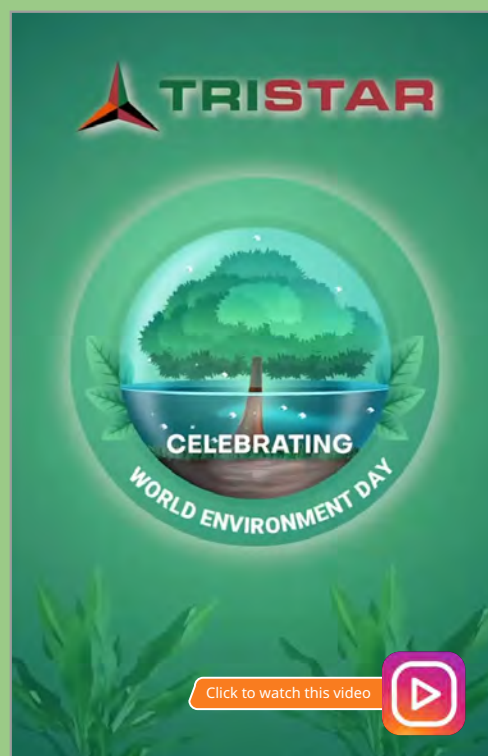
The Greenhouse Gas Report provides a comprehensive assessment of our carbon footprint across business operations to understand our environmental impact and enable data-driven action to reduce emissions. Furthermore, this report aligns Tristar with the upcoming UAE Federal Decree-Law No. (11) of 2024 on minimizing Climate Change Effects. By proactively disclosing emissions, Tristar reinforces its role as an industry leader in climate change mitigation by complying ahead of regulatory requirements. Considering the increasing scope of global climate challenges, our initiative underscores the importance of corporate accountability and climate resilience in alignment with UAE's Net Zero goals.

JUBA, SOUTH SUDAN | "Together for a Greener Tomorrow"

Mr. Shaiju Rajan and **Mr. Harrison Johuwa** have been planting and nurturing fruit and shade-giving trees for over 10 years at our APCL Juba site. Today, we proudly host 50+ mango, banana, guava, avocado, neem, coconut, and Ashoka and curry leaf trees. These trees not only beautify our periphery but also benefit APCL, Tristar, and the airport community. This year, the office team planted ornamental Ashoka trees while the Juba Topping Fuel Site planted saplings.

Article by **Nikita Taimni**

Discover how we celebrated
at our Dubai HQ



Explore our global teams' events



NAIROBI, KENYA

Karura Forest Clean-Up Drive

To contribute to a healthier, greener planet, Tristar and the Karura Forest teams collaborated to clear plastic and promote environmental well-being near Nairobi in Kenya.



QATAR

"Plant a Tree"

Our Qatar team celebrated World Environment Day by planting trees at their workplace.



ENTEBBE, UGANDA

Green Spirit at the Airport

Our Entebbe Fuel Farm team planted tree saplings across Entebbe International Airport showcasing their dedication to the environment. Special thank you to **Mr. Raju Priyandi** and **Mr. Murugesan Ganapathy** for leading this team effort!



BANGUI, CENTRAL AFRICAN REPUBLIC

"Our Land. Our Future. We are Generation Restoration"

Our team in Bangui highlighted the need for land restoration and building resilience against desertification and droughts through a tree-planting campaign.



DUBAI, UAE

Launching 2024 GHG Emissions Report & Educational Workshop

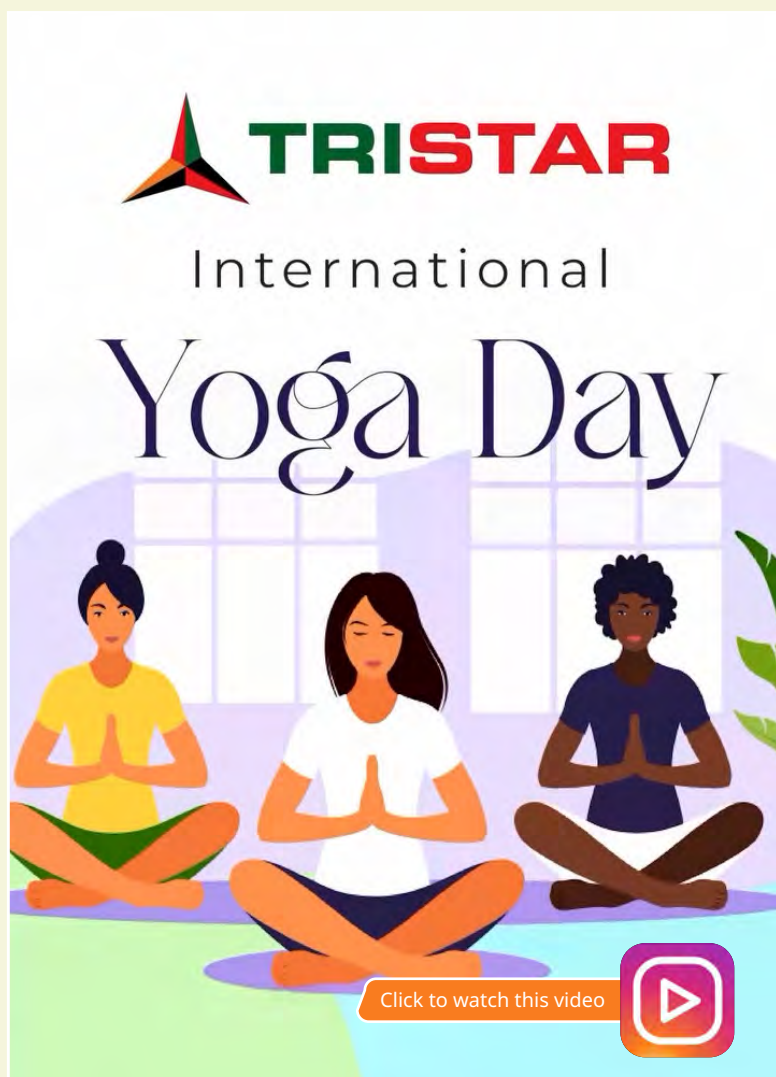
Our CSR team proudly launched our 2024 Greenhouse Gas Emissions Report. 45 senior leaders and employees across functions participated in an educational workshop to learn about Circular Economy.



KISMAYU, SOMALIA | Monthly Tree Planting Initiative

Our sites team in Somalia encourages their team to plant at least one sapling a month, given their emphasis on reducing carbon footprint through dedicated tree planting.





International Yoga Day – June 20th 2025 |
Worldwide via Livestream | Impacted 300+ employees

Breathe In. Breathe Out.

Yoga is a renowned form of exercise to improve physical and mental well-being; a core priority at Tristar for all our employees. But on International Yoga Day, it also made us feel a sense of connection towards one another across the world.

Our CSR team invited our global teams to come together for an hour-long, beginner-friendly class of mindful hatha yoga class hosted in-person at our Dubai headquarters and livestreamed to all our locations. Over 300 employees joined the session, including seafarers from our **Silver Joan** vessel anchored at Port Tarahan, Indonesia. We were delighted to see yoga participants join from **Central African Republic (CAR)**, **Democratic Republic of the Congo (DRC)**, **Pakistan**, **South Sudan**, **Tanzania** as well as our **Jebel Ali** offices and **staff accommodations**. It was powerful and joyful to come together at Tristar, over land and sea.

“Yoga Day was celebrated with great enthusiasm at our Juba Office,” shared **Ravneesh Aujla**, Country Manager for South Sudan. “Our office and workshop staff practiced the asanas as guided by the yoga practitioner from Dubai. It was a refreshing and invigorating session, and helped introduce the team to yoga’s benefits.”

Self-care has increasingly taken the spotlight in 2025; this year’s United Nations’ International Yoga Day’s theme built upon the movement with **“One Earth, One Health.”** The theme emphasized a link between extending your locus of care and control from personal well-being to the communal health of the planet. We hope that Tristar’s Yoga Day event helped all our teams feel that sense of global community.

Curious about yoga’s benefits? The World Health Organization (WHO) shared the following:

- 77% of people report feeling physically stronger after regular yoga practice.
- A Harvard Medical School study found that 60% of participants with depression experienced significant symptom reduction after practicing yoga twice a week for eight weeks.
- 82% of patients with chronic inflammation experienced nearly a 50% reduction in symptoms after six weeks of daily yoga.

We invite all our employees to continue practicing mindfulness and prioritizing their physical and mental wellbeing through yoga. Namaste!

Click the play button on the poster to discover how Tristar took a mindful moment across the globe.





Tanzania



Staff Accommodation UAE



RTW Office UAE



Batangafo CAR



Pakistan



DRC



Juba South Sudan



DRC



DRC



Dubai HQ Yoga



Silver Joan, docked in Indonesia



Bambari CAR



DRC

World Ocean Day

Purging Pestering Plastics Challenge

Picture this: humans globally pollute the equivalent of 2000 garbage truckloads of plastic into our world's oceans, lakes and rivers, daily. That's 19-23 million tonnes of plastic entering our ecosystem annually (UN Environmental Programme.)

The plastic pollution crisis hits even closer to home with 2018 and 2023 studies proving that humans are unknowingly inhale or ingest 39k-50k bites of nano-plastics every year, letting toxic particles enter our bloodstream, lungs and other organs potentially altering our neurological pathways and resulting in other harmful effects on our health. That's the equivalent of eating a credit card each week! (Plastic Pollution Coalition.)

On World Ocean Day 2025, Tristar's UAE teams took up **Emirates Environmental Group (EEG)**'s "**Purging Pestering Plastics**" challenge to collect a target of 175 kilograms of plastic within a month. To spur employee engagement, our **CSR Team** created an internal competition to encourage plastic collections across our Dubai headquarters and Road, Transport and Warehouse (RTW) teams.

Over the month, our employees' friendly competition led to them involving their extended communities in the plastic drive. We applauded them encouraging their family, neighbours, sports teams, prayer groups, favorite restaurants and even ship and port crews to donate plastic to our collection. **Nawal Hussain Al Balooshi**, Marketing Specialist, for example, involved the **Dubai Women's Association**, including their branch in Hatta as well as students from **Al Wasl University**. Sports enthusiast, **Rohit Singh**, Senior Procurement Manager, involved his cricket team while **Capt. Nazeef Siddiqui**, Head of Coastal Maritime Logistics coordinated receiving plastic from vessels at Fujairah Port. **Yakhoob Ahmed Munir**, HSE Assistant greatly contributed to winning team, RTW 1's victory by rounding up plastic from local mosques and restaurants.



By July 1st, we were proud to handover 956.55 kilograms of plastic to EEG's recycling center! Our internal competition's 1st place team, RTW 1 contributed an impressive 483.3 kilograms and 2nd place team, HR and Support Services collected 122.2 kilograms. We awarded our participants with marine life keychains and winners with custom aromatherapy diffusers and essential oils kits, made from environmentally-friendly materials along with recognition certificates awarded by **Mr. Balaji Nagabhushan**, Group Chief Administrative Officer and **Mr. Shivananda Baikady**, General Manager for RTW at their respective offices.

EEG has responded with tremendous praise at our contribution, of which 775 kilograms qualifies for their recycling center's needs. They will be planting four native trees in Tristar Group's honor at a ceremony on December 20th 2025.

We have since added a recycling bin, with separators for plastic, paper and waste to continue our employees' daily emphasis on recycling at our HQ office.



World Ocean Day





Tristar Sri Lanka Commits to Clean Sri Lanka Initiative

Tristar Sri Lanka, through its joint venture with **RM Parks**, is proud to support the “**Clean Sri Lanka Project**,” a landmark nationwide initiative launched on January 1st 2025, by **President Anura Kumara Dissanayake**. The project aims to promote environmental sustainability, reduce waste and foster ethical civic values across the country.

With the motto “**Beautiful Island, Smiling People**,” the Clean Sri Lanka Project calls on citizens, businesses and government institutions to work together towards a cleaner, healthier environment for future generations.

As part of this commitment, our **Managing Director, Susantha Silva** (second from the right), signed a

Memorandum of Understanding (MOU) with the **Ministry of Energy** to upgrade 25 restroom facilities at **Shell-branded fuel stations** across Sri Lanka. Representatives from other leading petroleum companies also joined the agreement reflecting a united front within the energy sector toward national sustainability goals.

The Clean Sri Lanka Project represents a collective step forward in building a cleaner, greener, and more responsible future for all Sri Lankans. Tristar is honored to play an active role in this transformative movement.



Tristar Sri Lanka Cleans Up Dehiwala Beach in honor of World Ocean Day

Inspired by the UAE headquarters’ **World Ocean Day** plastic collection competition, **Tristar Sri Lanka** launched a beach clean-up event aligned with the national **Clean Sri Lanka** campaign; a government-led effort to enhance environmental sustainability and civic responsibility across the country.

Led by **Kithmevan Dandeniya**, Sales Manager, twelve volunteers from Tristar, RM Parks, and our fuel station dealer network gathered at **Dehiwala Beach**, one of Colombo’s most polluted coastal stretches, according to local municipality reports, for a **plastic clean-up** drive.

Over five hours under the intense June tropical sun, the volunteers collected an impressive **165 kilograms of plastic**, helping restore a small but meaningful

portion of this vital marine ecosystem. Dehiwala Beach’s popularity with locals and tourists has led to increasing plastic pollution due to urban runoff and improper waste disposal, making clean-up efforts like these critical to coastal preservation.

Giriprasad Nair, Country Manager for Sri Lanka, praised the initiative: “Indeed, it was not only an impactful activity but also an uplifting one.”

We appreciate our volunteers’ dedication, energy, and commitment to protecting our environment: **Ravisha Wijesundara, Duminda Sampath Wijesooriya, Arvind Kumar Sharma, Piyumal Amarasinghe, Lal Gamini, and Nadun Wanniarachchi**.

"Damu Salama"

Tristar Tanzania recognized for four years of supporting safe blood donations on World Donors Day 2025



On **World Donors Day 2025**, **Tristar Energy (Tanzania)** continued their support for the **National Blood Transfusion Services (NBTS)**, known locally as **Damu Salama**, by donating **60 cartons of bottled water** and **25 cartons of biscuits** to assist with the day's smooth operations. Our contribution helped sustain **720 volunteer donors**, ensuring they remained hydrated and energized throughout the process.

Damu Salama, which means **"Safe Blood"** in Swahili, is the Tanzanian **Ministry of Health's** government-run blood transfusion program. Established in 2004, the program has played a vital role in collecting, testing and distributing safe blood to hospitals across the country. Its guiding message, **"Changa Damu, Okoa Maisha"** (Donate Blood, Save Lives), emphasizes the importance of voluntary donations in saving lives, especially in maternal care, surgical emergencies and pediatric cases.

The NBTS recognized Tristar Tanzania's four years of consistent CSR commitment to the program by awarding us with the **"Outstanding Supporter of the Year 2025"** certificate; a testament to our dedication to public health and community development.

Emmanuel Werema, Administrative Assistant at Tristar Tanzania, who volunteered at this year's World Donor Day event summarized, "We are all collectively responsible for saving lives. We encourage everyone to volunteer for important community events like blood donation drives. These efforts not only build stronger ties with our community but also contribute to a healthier society."

Tristar Tanzania remains deeply committed to supporting CSR initiatives that promote health, safety, and sustainable development across the communities in which it operates. **TRISTAR ENERGY (TANZANIA) LIMITED**, Team participated on **World Donors Day 2025** by supporting **60 cartons of water** and **25 cartons of biscuits** to **National Blood Transfusion Services**, the support helped to smooth the process in which 720 donors used water and biscuits in this event.

The supporting is among of **TRISTAR TANZANIA** continuous CSR activities for the last four years to the National Blood Transfusion Services (NBTS), Tristar Tanzania has become one of the best supporters of this Institution as it has been awarded the best outstanding supporter for the year **2025 certificate**.



Tanzania's Ministry of Health awarded Tristar Tanzania a certificate of recognition for outstanding support towards the Damu Salama program.



POULE D'EAU - *Gallinula chloropus* (L.)

Discover the Chamorro Legend behind Tristar Terminals Guam's conservation for the **"Pulattat"** Mariana Common Moorhen

Guam's **Chamorro** people's ancient folklore places the **"Pulattat,"** or Mariana Common Moorhen at the heart of their island origin story. According to the legend, two sibling gods, a brother and sister, residing in the sky, looked down upon the vast Pacific Ocean and decided to create a place where people and life could flourish. To determine where to place the islands, the gods called upon a clever and observant bird, the pulattat, who was considered sacred for living gracefully between the two worlds: land and sea.

Charged with its mission, the pulattat flew for days over the water, until it found a spot where the ocean currents formed a place of perfect energy and balance. It returned to the skies to lead the gods to that place, whereupon the goddess shaped the earth to create Guahan (Guam) and the rest of the Mariana Islands. Seen as the guardian of wetlands and sacred

spaces, the pulattat continues to be spiritually revered by locals.

Today, the slate-black bird is categorized as Endangered by the **US Fish and Wildlife Service** for its population of 300 birds live uniquely on the Mariana Islands. Perhaps their legendary loyalty to Guam never wavered, for the pulattat is a non-migratory bird that resides in the Northern Mariana Islands' marshlands.

Interestingly, most of the population lives on **Tristar Terminals Guam's** premises, who are proud to supporting these birds' by fostering their natural habitat in **Agat**.

"Our employees are committed to the environmental stewardship required to combat the numerous threats to the pulattat species such as habitat loss, invasive predators and limited nesting areas," shared **Monica Sarusal**, Administrative Assistant at Tristar Terminals Guam.

These conservation efforts have led to an impressive increase in local bird species count: the **Marianas Audubon Society's** Christmas Count reported 23 species on January 4th 2025 as compared to 13 species on the same day last year. These birds include sparrows, terns, drongos, herons, tattlers, starlings, moorhens, egrets, golden plovers, doves, whimbrels and more.

The Guam Audubon Society's president, **Martin Kastner** was pleased to see the species' resilience and signs of adaptation to a developed, industrial setting and considers this a source of hope for its long-term recovery. He kindly provided a list of recommendations for Tristar to improve the birds' habitat at the Terminals.

Si Yu'os Ma'ase!

Day of the Seafarer

June 25th 2025
Port of Fujairah
Impacted 80+ seafarers

“Tristar x PFMC Day of the Seafarer” signboards greeted **Capt. Nazeef Siddiqui**, Head of Tristar Maritime Coastal Vessels, **Saji Kumar Nair**, Marine Services Manager, **Siju Muhammed**, Administrative Assistant and **Nikita Taimni** as they entered the Port of Fujairah on June 25th 2025. Golf-carts ushered seafarers and members of the Maritime industry from ships and offices to congregate at the **Port of Fujairah Medical Center (FPMC)** which has uniquely catered to treating seafarers for over 30 years.

We began with a brief visit to our crew aboard **Tristar Courage**, where we met **Manoj Barikkad**, Technical Superintendent for Tristar Maritime Coastal Vessels. **Amarpal Singh**, Oiler at Tristar Courage. **Tamilmani Prabakaran**, Able Seaman at Tristar Courage and chef. **Srijilesh Sudevan**, Chief Cook at Tristar Courage The crew shared their experiences, thoughts on the mental health challenges for seafarers and even the chef’s favorite dishes to cook for the international crew onboard (his crowd-pleaser? Masala Paneer!)

At FPMC, we were greeted by medical professionals who were welcoming and registering members of the maritime industry for their complimentary health screenings, consultations and even ECGs if needed. Meanwhile, speakers from the FPMC and Port of Fujairah conducted training sessions on first aid and even life-threatening bleeding control safety training; heat-stroke management tips; as well as mental health and safety informative sessions.

Sutrisno Eka Putra, Chief Officer at Tristar Legend and **Martin Tibuang**, Chief Engineer at Tristar Courage shared how the “Day of the Seafarer” is an event that makes them feel seen and heard.

Capt. Nazeef Siddiqui from Tristar’s **Maritime Coastal team** spoke to the seafarers about the importance of supporting each other’s mental health, removing fears for job security, dismantling stigma around asking for help, and raising awareness about available support services and 24/7 helplines via WhatsApp, email or call for seafarers.

Hotline info for Sailors’ Society : Helpline - Sailors’ Society; **Sailors’ Society Helpline phone number +1 938 222 8181**

The event concluded by distributing giveaway bags containing snacks, caps, sustainable water-bottles and more giveaways as a gesture of appreciation to our seafarer attendees. We were proud to celebrate and sponsor our eighth “Day of the Seafarer,” a day commemorating these individuals’ hard work and contributions to maritime trade.

