



Tristar Receives Highest Road Safety Award from UK for 2nd Time



For the second time in three years Tristar was named winner of the highest road safety award given by the Royal Society for the Prevention of Accidents (RoSPA) in the UK, the MORR Trophy for excellence in

managing occupational road risk.

Tristar first received the MORR Trophy in 2013, a year after being named as MORR Gold Award winner. In 2014, the company received the MORR Highly Commended Award. The MORR Trophy honors the organization which demonstrates the most effective and cohesive program for the management of occupational road risk which are supported by historical performance data.

Ever since he established the company in 1998, Tristar Group CEO Eugene Mayne has been very consistent in implementing the highest safety standards. "Educating, innovating and implementing strategies that helped us lead a drive to safer trucking operations since our inception 17

years ago remain our core strengths, as we use those same strategies to adapt to the changing needs of customers today and tomorrow," he explained.

Tristar also received the 2015 Gold Award for Occupational Health and Safety for the fourth straight year. "We are extremely delighted to announce that for the fourth consecutive year we have been awarded the RoSPA Gold Award for Occupational Health and Safety under the Fleet Safety Awards. The award is a result of great team effort and we would like to thank everyone for making it happened for the fourth year in a row," said HSE Group Manager Faisal Bhati.

For almost 100 years, RoSPA has been quietly working behind the scenes to change both legislation and attitudes surrounding accidents in the UK. From the compulsory wearing of seat belts, to the campaign to stop drink driving, and to the more recent ban on handheld mobile phones behind the wheel, RoSPA has been instrumental in shaping society for the better, preventing millions of deaths and serious injuries along the way.

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Message from the Group CEO



Welcome to our second quarter newsletter for 2015. Here in the UAE we are coming to the end of our 2015 summer season. It has been a busy three to four months of intense heat, combined with hectic activity at Tristar.

Trust that all of you who have completed your annual vacation have had a pleasant holiday and enjoyed a well earned break from the constant pressures of yours truly.

The month of August in particular was very significant for Tristar as we announced two major milestones for our group.

We had the ground breaking for our 350,000 square foot multi logistics platform and bagging plant with combined dangerous goods chemical storage warehouse in Jebel Ali Free Zone Authority (JAFZA) South in partnership with Skeberis Plastics.

The polymer bagging plant will be the first silo and bagging facility of its kind in JAFZA. The warehouse is also designed to have a storage capacity of 15,000 pallet positions to store both hazardous and non hazardous packed chemicals. The warehouse and office building will be certified by LEED to be fully compliant with Green building standards.

We also announced the successful signing of the JV deal between Trychem and Brenntag, the world's largest chemical distributor, to strengthen Trychem's market position in the Middle East. The successful combination of Brenntag and Trychem will provide effective skills and operational excellence jointly to both our customers and suppliers. The new Trychem will be an attractive, compelling and reliable partner for both suppliers and end users in the Middle East and Africa by leveraging strengths of both partners to achieve scale, size, integration and financial muscle to pursue business opportunities without sacrificing or compromising core values and a strong commitment to responsible care.

In the first half of this year we have done well in the areas of operational excellence and safety with the awards we received during the 2nd quarter covering our Shipping, Transportation and Warehousing business lines, including our Corporate Social

Responsibility projects. These are:

- The Supply Chain and Transport Awards (SCATA) on April 22
- The ENOC Gold Award for Marketing on April 26
- The Corporate Finance Award of the 2015 ACT Middle East Deals of the Year Awards on June 10
- The RoSPA MORR Trophy for excellence in managing occupational road risk and the 2015 Gold Award for Occupational Health and Safety on June 16

We will also be releasing our 2014 Sustainability Report which this year covers additional activities in Pakistan, Guam, South Sudan and Haiti. In this edition we have also set our targets for 2015 to include exploring renewable and clean energy options such as use of CNG, hybrid vehicles and bio fuel usage

On August 29 we will be introducing a monthly Employee Engagement activity to allow all staff an opportunity to network internally and to strengthen teamwork across departments, get a full update of company happenings, and to re-energize everyone's commitment as a member of the Tristar Family in a friendly and stress-free environment.

In closing, I would like to extend a very warm welcome to all the new joiners who have come on board this year and also to thank each one of you for your contribution to our business goals for 2015.

I look forward to another successful year for our group. In the meantime continue to enjoy your work, your family and everything that is precious to you by working and staying safe at home and in the workplace.

Sincerely,
EUGENE MAYNE

Tristar Sends Clear Message to Senior High School Students to Drive Safely



Tristar in partnership with UK-based Royal Society for the Prevention of Accidents (RoSPA) launched a successful road safety awareness campaign among senior high school students from May 4 to 6 this year.

The campaign was covered by the media which highlighted the appeals of RoSPA road safety experts Alan Timms and Mary Loffman to wear seat belts even at the back, not to



use mobile phones even with a hands-free set, and to keep a safe distance from the vehicle in front of you.

The Gulf News May 5 edition used the headline

"Young drivers are more prone to accidents" while The National on the same day said: "Horror videos' send message." The reporters of both newspapers attended the May 4 session at the GEMS Wellington Academy-Silicon Oasis for Year 12 students who are in the 17 to 18 years old age bracket and are about to apply for a driving license.

"Students have had the opportunity to discuss, learn and engage in road and car safety with the support of Tristar's initiative. They have developed an awareness of the effects of not wearing a seat belt as well as the impact on their friends and family if they do not abide by the rules and regulations of international road safety laws. The session undoubtedly reinforced the positive messages of welfare on the roads, especially as it is such a topical subject in the UAE," expressed English teacher Neil Colbeck who coordinated the event.

Mr. Timms conducted the session on May 4 by showing shocking videos of the deadly

effects after each car crash. Ms. Loffman presented the same videos to students of GEMS Wellington International School and Dubai International Academy (DIA) on May 5 and 6, respectively. A rollover vehicle unit was set up in all the schools to demonstrate the importance of using seat belts all the time.

Robert Jennings, Deputy Head of Secondary (Pastoral) of DIA commented in an email: "Thank you for your communication. We appreciate the opportunity offered our students and are sure they learned greatly from the RoSPA experience."

The awareness campaign also caught the attention of radio station Dubai Eye 103.8 FM when one of its talk show hosts called Mr. Timms and conducted a 10-minute interview noontime on May 6. Sound bites of the interview were aired on the hourly news on the same day and the whole interview was played in the late afternoon program Drive Live.

Tristar Staff, Customers, Suppliers and Corporate Friends Attend Road Safety Lecture



Taking advantage of the presence of RoSPA road safety experts Alan Timms and Mary Loffman, two road safety lectures were organized at the Tristar head office Training Room for Tristar staff on May 5 afternoon and for Tristar customers, suppliers and corporate friends on May 6 morning. The rollover vehicle unit was set up within the compound.

The sessions were more interactive as most of the participants have driving license. Ms. Loffman reiterated that using mobile

phones even with hands-free sets is still deadly and can cause road accidents.

"We very much thank Tristar for this refresher opportunity on road safety as we are convinced about 'Safety First' not only during all operations for our customers, but also for our private life for instance when driving on the UAE roads," Swen Sauerberg, Managing Director of Hamburg Trading House FZE, posted on their company website.



Awards



Tristar Awarded for Innovative Ship Finance Deal

Tristar won the Corporate Finance Award in the 2015 ACT Middle East Deals of the Year Awards for its purchase of six fuel efficient tankers in 2013. The Association of Corporate Treasurers (ACT) sets the global benchmark for treasury excellence. The main objective of the ACT Middle East is to develop the knowledge and expertise of treasury, risk and finance professionals in the region. The awards night was held on June 10 at the Four Seasons, Jumeirah Beach Road. In photo are Tristar Group CEO Eugene Mayne (left) with Tristar Shipping GM Shailesh Bildikar with a scale model of the new fuel efficient tanker.



GCEO Recognized as One of the Top Indian Leaders in the Arab World

Tristar Group CEO Eugene Mayne was recognized by Forbes Middle East magazine as one of the Top Indian Leaders in the Arab World for 'establishing Tristar in 1998 and for making it a leader in the integrated liquid logistics sector with a presence in more than 13 countries.' Mr. Mayne was chosen under the category of Top Owners and received the recognition from Indian Ambassador to the UAE, T. P. Seetharam on April 28 at the Emirates Towers. Commented a staff from an overseas operation: "A truly well deserved recognition and a continuous inspiration for us. May God bless you. Proud to be in the dynamic Tristar Family."



Tristar Received Gold Award from ENOC

Tristar Group CEO Eugene Mayne receives from ENOC Group Chief Executive Officer Saif Al Falasi (left) the Gold Award for Marketing during the ENOC Strategic Supplier Recognition Award Ceremony held at the Intercontinental Hotel at Dubai Festival City on April 26. Also in photo are ENOC Director for Procurement and Contracts Abdulsalam Al Hammadi (right) and Tristar GM for Road Transport and Warehousing Shivananda Baikady.

Events



Saudi Aramco Visits Tristar Head Office

Khaled Buanain (3rd left) and Saleh Al Nahabi (2nd right) of Saudi Aramco visited the Tristar Head Office on May 20 to observe the company's various drivers' training programs and journey management tools. They were accompanied by KSA GM Salah Aqqad (2nd left) who introduced them to Group CEO Eugene Mayne (3rd right), GM for HSEQ and Sustainability Muhammad Akber (left) and HSE Group Manager Faisal Bhatti (right).



External Stakeholders Gather at Tristar

The first ever external stakeholders engagement event was held on April 15 at the Tristar Head Office and moderated by Ernst & Young. The interactive sessions, discussions and presentations have provided Tristar's customers, suppliers, corporate friends, government regulators and the media an up-to-date picture of the company's sustainability activities. They were also given an opportunity to comment on the 2013 Sustainability Report and to come up with proposals on how to make the 2014 report more reader-friendly and more relevant to them.

BP Lubricants Training



Essa Ahmed from BP Lubricants conducted a Lubricants Technology Training on June 16 for Transport and Warehouse staff. He highlighted the advancements in oil technology, including synthetics, and the advantages of selecting a premium BP Lubricants. He also discussed the role of transmission oil, brake fluid, coolant and other fluids vital to automotive performance. Above all, he enumerated the precautions promoting personal and environmental safety when changing and disposing of used motor oil.

Total Drivers' Training Program



About 30 drivers from Tristar and 20 drivers from Oman Transport attended the May 1 and 2 Drivers' Training conducted by Total officials Manzoor Alam and Mahesh Krishnan at the Tristar Head Office. Total is sharing its expertise in road safety issues with its customers and contractors, particularly road transport companies. Total has a program called PATROM whose principal aim is to reduce the number of road accidents by placing the emphasis on training drivers and ensuring the technical monitoring of the fleet.

Shell Visits

Trading and Supply Leaders



A group of Trading and Supply leaders conducted a Management Facility Visit in the first quarter this year and met Tristar Group CEO Eugene Mayne (seated left). The Shell leaders demonstrated their commitment to road safety to Tristar officials led by GM for Road Transport and Warehouse Shivananda Baikady.

Oman Officials



Shell Oman officials Fawzia Abdulaziz (3rd left), Logistics Manager, and Mohammed Sadik (3rd right), RT and HSSE Compliance Coordinator-LSC, visited the Tristar Head Office on April 22. They handed over an award to Tristar Road Transport and Warehouse officials for achieving the delivery target for the 1st quarter of 2015 and recognized the company's support and quality service.

Safety Day



The annual Shell Safety Day was held on May 6 this year with the theme 'Achieving Goal Zero because we care.' The vision of Goal Zero is No Harm and No Leaks. This is the ninth year that the Shell Safety Day is celebrated. Shell officials engaged their counterparts at Tristar by sharing ideas and good practices in delivering continuous improvement in safety performance.



Global CSR Week Launched



South Sudan



Central African Republic



UAE



Guam



Democratic Republic of Congo



Oman



UAE



Kuwait



Pakistan



Guam



Qatar



UAE



Kenya



Uganda



UAE



Haiti

The first ever Tristar Global CSR Week was held from June 5 to 11 in celebration of World Environment Day (WED) and World Blood Donor Day.

According to Tristar Chief Sustainability Officer Muhammad Akber, this year will be a different WED celebration for the company. "We are united globally in conducting many activities for a week. We will have tree-planting and blood donation where feasible and where available. We will also have awareness campaigns on how to preserve our environment and how to conserve the dwindling resources of Mother Earth," he said.

The WED theme this year is 'Seven Billion Dreams. One Planet. Consume with Care.'

In the UAE, daily awareness sessions were conducted by the four Environmental Improvement Teams called Oil Barons, Power Rangers, Camels and Recyclers.

In his GCEO message to all operations read during the WED program, Mr. Eugene Mayne said: "We urge all overseas operations to take the initiative in creating your own environmental improvement teams and let them function not only during world days such as Earth Hour, Earth Day or WED, but every day making sustainability part of the day-to-day operations."

Corporate Social Responsibility

Adopt A Camp



Volunteers from the company joined the first day of the three-day Adopt A Camp event for 2015. They helped unload personal and hygienic items on July 7 at the Repton School near Nad Al Sheba. On July 9 about 2,000 municipality workers received their special Ramadan packages which contain more than 50 items, from bed linen and socks, to toiletries and biscuits. Tristar has been sending volunteers every Ramadan since 2012.

International Yoga Day



International Yoga Day was observed at the Head Office on June 21 when the daily 3 o'clock stretch break was converted into a mini-yoga session using breathing exercises. "By proclaiming June 21 as the International Day of Yoga, the General Assembly has recognized the holistic benefits of this timeless practice and its inherent compatibility with the principles and values of the United Nations," said Secretary-General Ban Ki-Moon.

Paper Waste Recycling



The Tristar Recyclers Team turned over 1,100 kgs. of paper wastes to the Emirates Environmental Group on April 9. Team leader Jayesh Menon mentioned the support of team members Xavier, Pundari and Ketan for helping load the paper waste onto a container truck. He added: "We also acknowledge the contribution of Mr. Roshan, workshop manager, and Pundari, who have donated their children's old books and paper materials."

News Roundup

Tristar Haiti Conducts HSE Refresher Training



An HSE Refresher Training was held on June 27 in Port-Au-Prince for local staff and expatriates numbering about 30. The event was witnessed by the Customer. Tristar Haiti management invited a faculty member from the UN Environment Compliance Unit and representatives from the Fuel Unit of the Customer and National Fire Protection Association. Moreover, the training concluded with practical sessions on fire fighting.

Commissioning of Re-designed LCT Vessels



Tristar's river transportation operations in Africa has been augmented with the commissioning of two re-designed Landing Craft Transport (LCT) vessels called Nile Prince and Nile Princess on April 30. The LCTs can carry dry cargo on the deck and fuel in tanks with a maximum load of 58 MT. They are primarily meant for fuel transportation through the Nile River to remote sites of the Customer where large capacity fuel barges cannot navigate.

Daily Toolbox Talks



An awareness session on 'Daily Toolbox Talk' was conducted during the last week of May at the Labor Accommodation by Assistant GM - Operations Arundhan Alphones. The purpose was to talk to drivers who are going on trips and remind them how to manage work-related road safety.

Iftar



Three separate iftars were conducted in the UAE for the Media at Jumeirah Beach Hotel (July 6), for the Tipper Division at Al Ghail Camp in Ras Al Khaimah (July 14), and the Road Transport and Warehousing personnel at the Labor Accommodation in Jebel Ali (July 15).

Tristar Toastmasters Club Induction of New Officers



Group CEO Eugene Mayne (left front) and Toastmasters International Area 57. Director Darlene Dandan (middle front) inducted the new officers for 2015-2016 on July 25. They are (back from left) Jovita D'Souza, Sergeant-at-Arms; Joe Solomon, Treasurer; Art Los Banos, VP-PR; Sudhir Krishnan, VP-Membership; and Jayesh Menon (right front), VP-Education.

Training of New Officers



The new set of officers of the Tristar Toastmasters Club attended the June 26 Club Officers' Training at the Dubai Men's College at the Academic City near Dubai-Al Ain Road. The activity provided the participants a total overview of the role and responsibility expected from them. They are (from left) Sudhir Krishnan, VP-Membership; Jayesh Menon, VP-Education; Prasad KM, President; Sameeta Shankar, Secretary; and Jovita D'Souza, Sergeant-at-Arms.

DM Summer Fire Campaign



Dubai Municipality (DM) has launched the campaign "Safety or Fire... Your Choice" as part of their efforts to enhance General Safety at workplace, public place and home. Tristar has supported this initiative by conducting special awareness campaigns and by displaying DM posters.